

DASH & ALBERT EUROPE

an annie selke company

CRAFTED BY ARTISANS COMMITTED TO FAIR-LABOR PRACTICES

We work with small, family-owned manufacturers in India to ensure the best quality products produced in fair-labor, fair-market conditions. Dash and Albert India (where the majority of our products are crafted) supervises production and has a staff of approximately forty, in addition to regular visits from our U.S. staff.

BEAUTIFUL HAND IMPERFECTIONS

Occasional stray loops of yarn... It is perfectly normal. Stray pieces of yarn or loose threads may pop up from our woven rugs. This is perfectly normal and inherent to hand weaving. The thread or the loop should not be pulled nor cut. Simply tuck and pull it back through the underside of the rug. This trait is not a defect, so rugs should not be rejected for this reason.

Please keep customers informed, as it is reassuring and leads to correct expectations for when they place our beautiful rugs on their floors.

HERRINGBONE PATTERNS

Double side use is a possibility for many rugs, but not for all...

During the weaving, some designs have loose threads that need be knotted.

E.g., Herringbone cotton, Arlington PET and Lexington PET are this type of design.

Loose threads will therefore be placed on the "backside" and knots should not be taken as defective.

Nevertheless the backside will have the Dash & Albert label so it will be apparent even if not apparent from the looks of knots.

Please keep your customers informed.

Best,

Dash & Albert Team

